Ian Danforth 99 Amherst Ave Menlo Park CA 94025

Apr 29th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have used ATT and Comcast. I have paid them thousands of dollars. They consistently delivered impersonal, downright awful services. There is simply no motivation for these huge, entrenched players to treat their customers with respect. Without choice it is impossible to tell them in a meaningful way that their products and services are unacceptable. Broadband competition, local providers, and municipal providers are what we need. Competition at least, local municipal non-profit service at best.

There is no reason we should be forced to subsidize the slow incompetent behemoths that dominate the industry today. It is shameful how behind the US is in getting fiber to the home and local providers and municipalities are the only ones making inroads in my area.

Ian Danforth